

Full Video Transcript with Description:

Digital Dealership Registration (DDR)

#1: What is DDR and navigating the system (Release 5)

Video Length: 3:14

[Opening screen with the video titles on-screen. The Government of Ontario trillium logo is watermarked on the bottom right.]

Narrator: This video will introduce you to the Digital Dealership Registration and how to navigate the system.

[The text slides off screen and new text appears.]

Narrator: DDR makes vehicle registration more convenient for dealerships and customers.

[Two cars drive-in from the right and on-top of the text. The text disappears. A city backdrop appears and the car begins to move.]

Narrator: Purchasing and selling a vehicle is simpler, faster, better, by allowing participating dealerships to complete several high-volume vehicle transactions at the dealership rather than in-person at ServiceOntario Centres.

[Text fades away. The car drives off-screen and the city backdrop disappears. Standalone text appears.]

Narrator: Benefits of using DDR for your dealership include reduced time spent dealing with vehicle related administration. Reduced manual paperwork, paper processing, and potential errors. Lowered administrative burden between dealership and ServiceOntario Centres.

[Icons of each respective point appears beside the text. The icons and text fade away. New text appears.]

Narrator: DDR's hours of online service are between Monday to Saturday, 8:00 AM to 7:00 PM. Participating dealerships can complete registrations for new and used passenger and commercial vehicles up to a registered gross weight of 4500 kilograms, process trade-in transactions, transfer vehicles into your inventory, lease and joint registrations, pay plate denials on behalf of the customer, upload transaction documents, and manage your stock – your permits and plates.

[The text fades off screen.]

Narrator: DDR Dashboard.

[The text fade off screen. A laptop with the DDR homepage appears.]

Narrator: Main menu. This is where you can find documents and training, release notes, links to our satisfaction survey and how to contact us.

[The laptop screen shows a demo of navigating through the DDR main menu.]

Narrator: On the home page, there is a shortcut to the Guidelines and video page, where you find more learning resources. We provide DDR forms, training videos, guidelines, and frequently asked questions.

Narrator: Rate our service. We value your feedback! Please take a moment to rate our service and tell us how we are doing.

Narrator: Release notes page - where you will find information on functionality within DDR.

If you need to backout transactions or experience technical difficulties, please call 1-833-664-5003. Please visit the Contact Us page for hours of operation.

[The laptop and text fade away.]

Narrator: Registration – new and used vehicles.

[The text fades away. The laptop appears again focusing on respective areas of the homepage.]

Narrator: Registration for new vehicles, used vehicles and transferring vehicles into your inventory can be accessed easily from the homepage or from the navigation headers.

[The laptop and text fade away.]

Narrator: Notifications.

[The text fades away. The laptop appears again focusing on respective areas of the homepage.]

Narrator: DDR notifications are displayed on the homepage to ensure you successfully complete items relating to trade-ins, document upload, and stock notifications.

[The text and laptop fade away and new text appears.]

Narrator: For more information, refer to Guideline #2B, 2C, 2D, 2E or contact your Issuing Office Administrator.

[The text fades away. The crown copyright appears (© King's Printer for Ontario, 2024).]